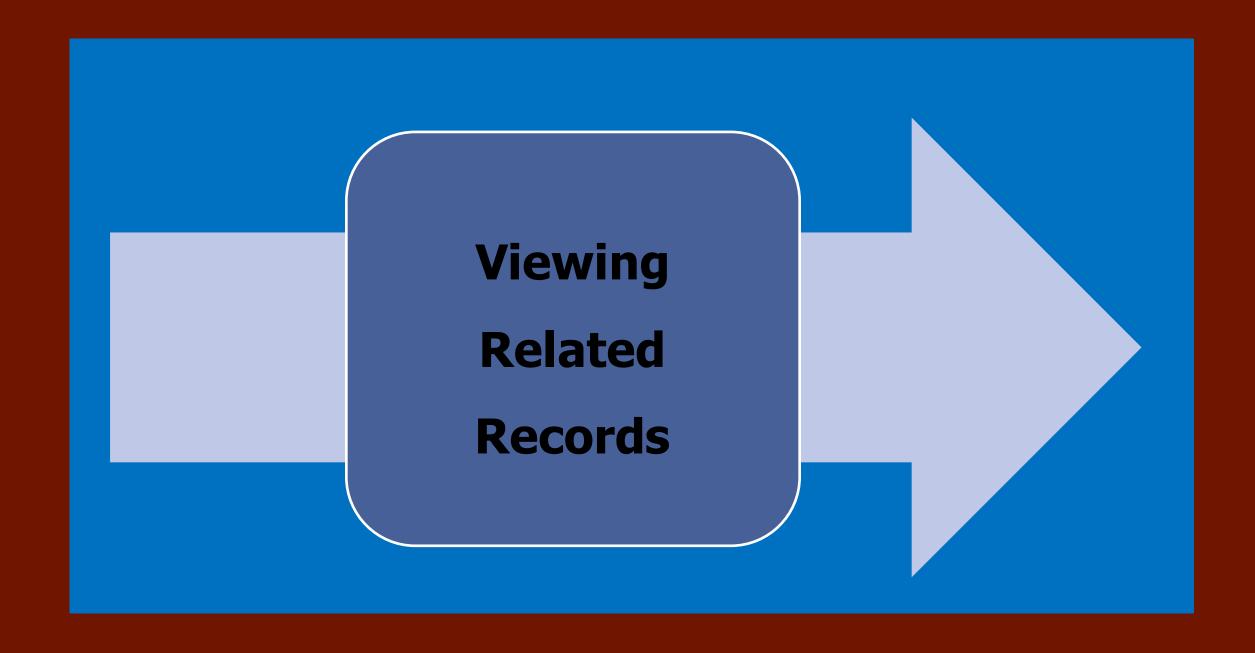
The recommended browser is Google Chrome.





Related records share common parts, in other words, they are related, or associated, to each other. When a customer creates an Amendment to one of their already-created records, for example, the amendment becomes the child record to the original (parent) record and the records are now referred to as 'related'.

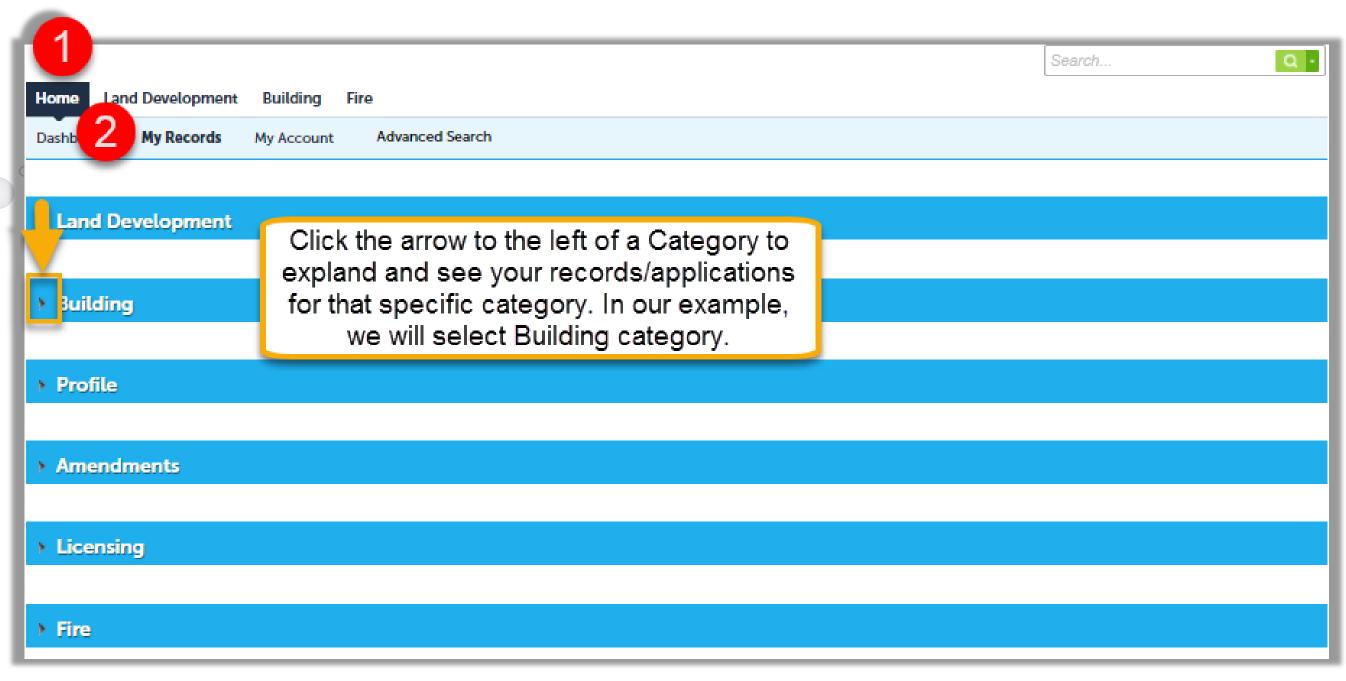
• An amendment is a record-type that is not able to stand on its own.



Using the Related Records feature in the BuildSA portal is a quick way to view a project's associated records. The Related Records feature saves you time by displaying all associated records in one section.





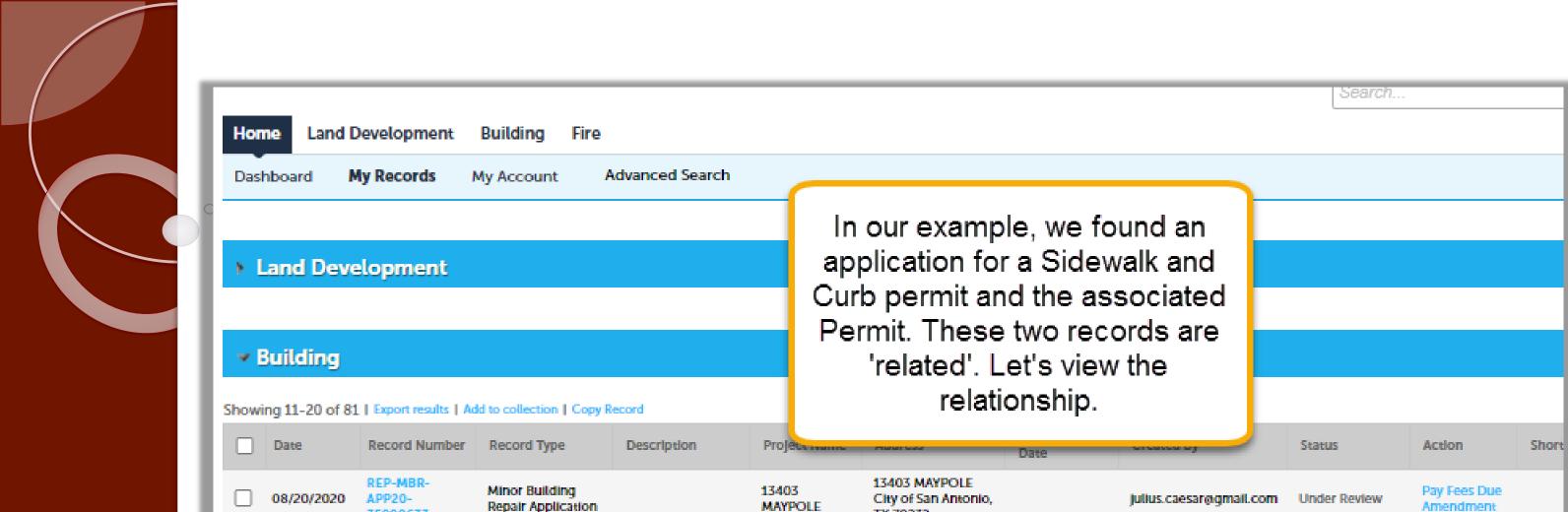


To view Related Records, after login to your BuildSA account, click the Home tab (#1). Next, click My Records (#2).

Click arrow to the left of a Category to expand the category and view your applications/records/permits.

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Locate the application/record or permit for which you want to view the related record relationship. Click the Record Number to open the record (#1).

TX 78232

TX 78232

13402 MAYPOLE

City of San Antonio,

*COOA*LA CANTERA

PKWY City of San

Antonio, TX 78256

PKWY City of San

Antonio, TX 78256

LA CANTERA



35000633

SDW-CRB-

38500084

SDW-CRB-

38400207

SDW-CRB-

38500085

PMT20-

PMT20-

APP20-

08/12/2020

08/12/2020

08/

Sidewalk-Curb

Sidewalk-Curb

Sidewalk-Curb

Application:

Permit

Permit

julius.caesar@gmail.com

julius.caesar@gmail.com

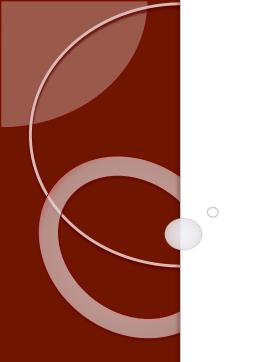
julius.caesar@gmail.com

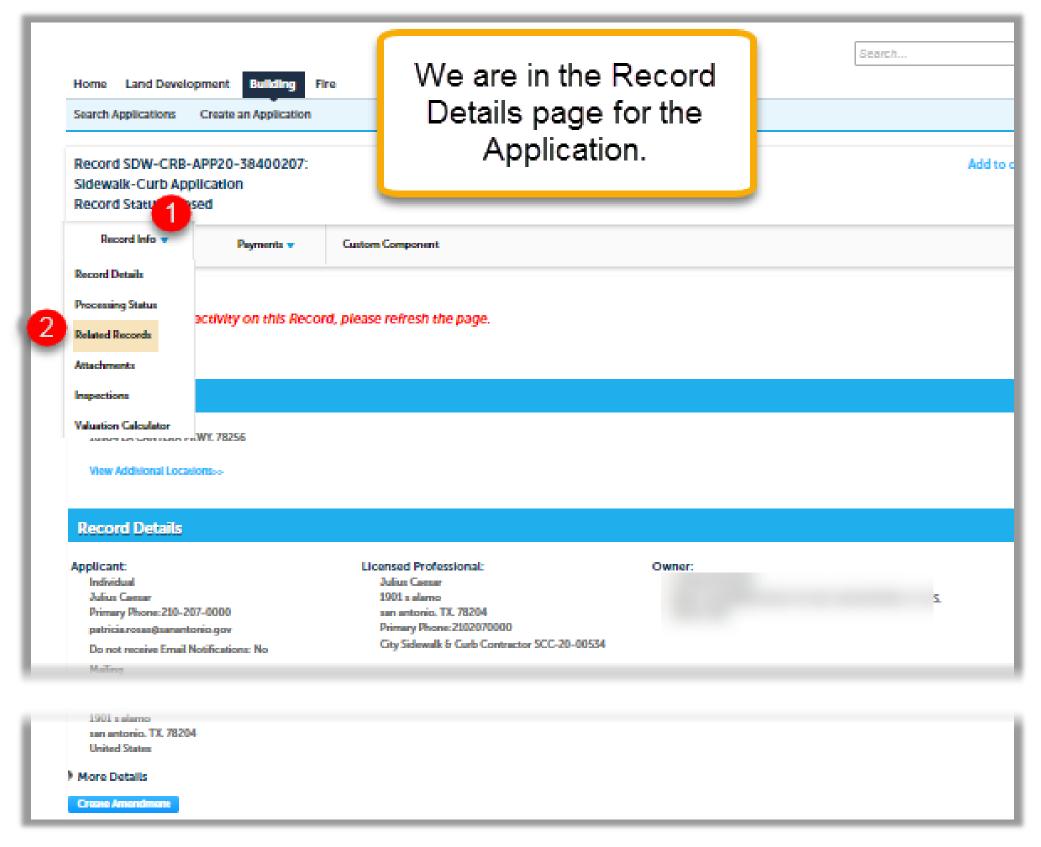
Active

LOC Issued

Amendment

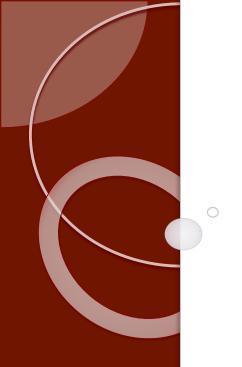
Amendment

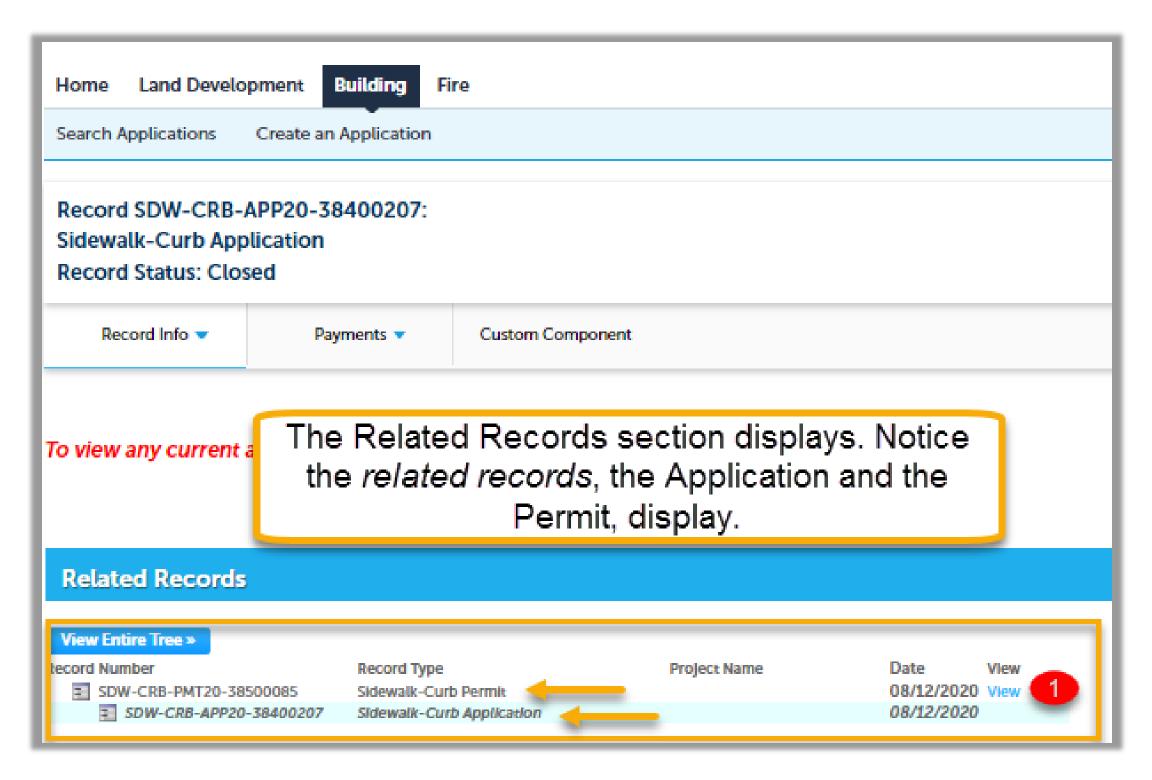




The Record Details page displays. Click the Record Info drop-down menu arrow (#1). Click Related Records (#2).

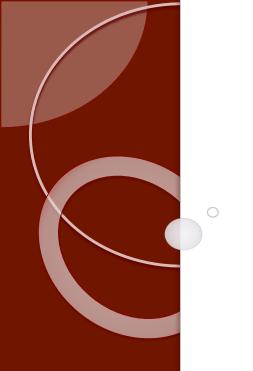


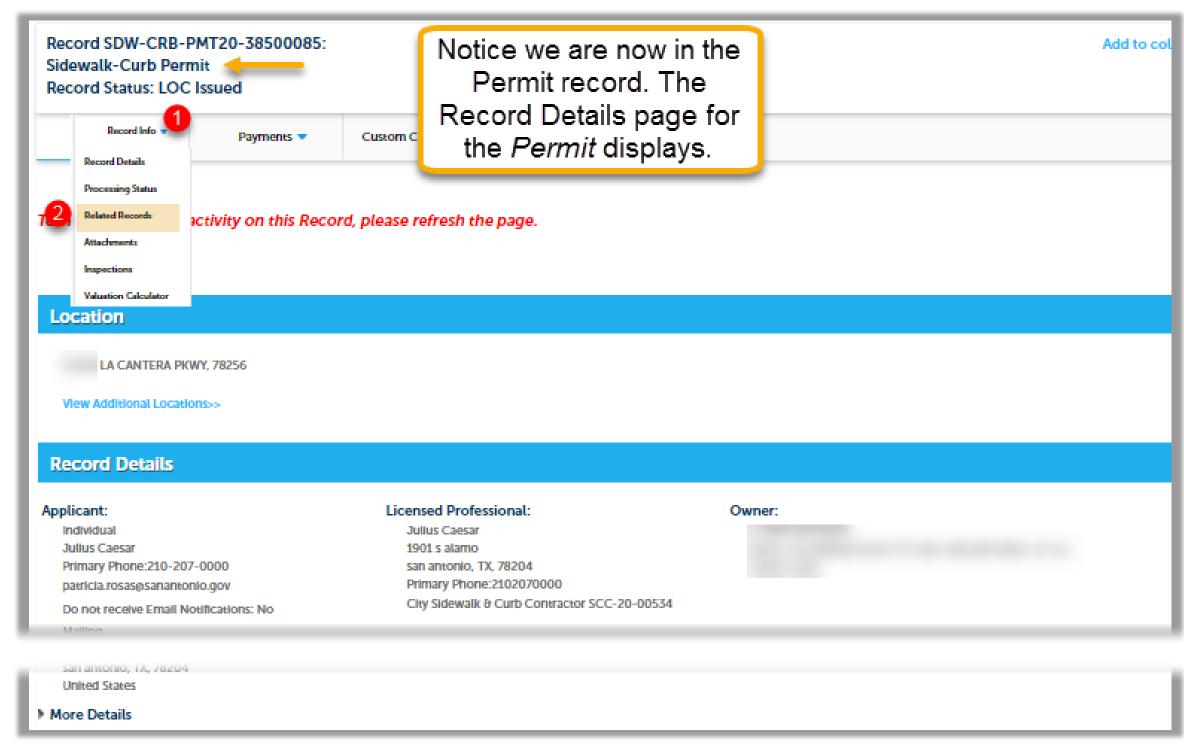




The Related Records section displays (shown). Notice both of the related records (application and permit) display. We are viewing the application, click View (#1) to access the Permit information (#1).







We are now viewing the Record Details page of the Permit record (shown). To return to the Application record, click Record Info (#1), click Related Records (#2). In other words, you are able to toggle between records.



Using the Related Records tab is a quick way to view associated records.

With questions about the Related Records feature, please contact the Development Services Department Customer Call Center (210) 207-1111, M-F, 7:45am to 4:30pm.

You may also email the **Customer Call Center**



This concludes Viewing Related Records.

